

### [Call 211 First For Any Resource](#)

**WV211 Information and Referral**  
Dial 211 or text zip code to 898-211  
or 883-848-9905 [wv211.org](http://wv211.org)

### [Utility Assistance Call 211 For Direction On How To Get Help With A Shut Off Notice](#)

### [Rental/Housing Assistance](#)

#### [Call 211 For Eviction Prevention Resources](#)

### [Central Services Serves All Jefferson County](#)

**Jefferson County WV DHHR304** 724-2600  
239 Willow Spring Drive Charles Town  
To report abuse or neglect 1-800-352-6513.  
For benefit questions: 1-877-716-1212.  
complaints: 1-800-642-8589 [wvpath.org](http://wvpath.org)

### [Jefferson Co. Community Ministries](#)

238 W. Washington Street Charles Town  
304 725-3186 Assistance for utilities & rent  
Basic Health care supports and referrals & clothing

### [Emergency Shelter](#)

**Cold Weather Shelter Emergency Line:** (304) 503-4920  
November through March from 7:00 p.m. to 7:00 a.m., Transportation may be available

### [Faith Community Coalition for the Homeless](#)

Hot line 304-960-5535 (if no other Option)

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### [Supports for people facing homelessness](#)

**WV Coalition to End Homelessness** [wvceh.org](http://wvceh.org)  
Intake: 833 722-2014

### [Jefferson Co. Community Ministries](#)

238 W. Washington Street Charles Town  
304 725-3186 [jccm.us](http://jccm.us)

### [Year-Round Shelters](#)

**Eastern Panhandle Empowerment Center**  
Assisting victims of sexual assault, domestic violence, LGBT targeting, stalking, or trafficking  
Jefferson County Outreach Office 304 725-7080  
113 East Third Ave Ranson [epcvcw.org](http://epcvcw.org)

### [CNI/Bethany House \(Women-Children's Shelter\)](#)

216 E. John St., Martinsburg 304-263-3510  
[communitynetworkinc.org](http://communitynetworkinc.org)

### [Union Rescue Mission \(Men's Shelter\)](#)

608 W. King Street, Martinsburg 304-263-6901  
[facebook.com/martinsburgunionrescuemission](http://facebook.com/martinsburgunionrescuemission)

### [Day Drop in Center](#)

**Jefferson Co. Community Ministries** 304 725-3186  
238 W. Washington Street Charles Town [jccm.us](http://jccm.us)

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### [Community Free Meals](#)

**Jefferson Co. Community Ministries** [jccm.us](http://jccm.us)  
Call for Schedule 304 725-3186

### [Food Banks Serving All Jefferson County Jefferson](#)

**Co. Community Ministries** [jccm.us](http://jccm.us)  
238 W. Washington Street Charles Town  
304 725-3186

### [Destination Church](#)

437 Border Rd., Kearneysville 304-725-6185  
[facebook.com/myDestination.cc](http://facebook.com/myDestination.cc)

### [Covenant Church](#)

304-876-2212  
7485 Shepherdstown Pike, Shepherdstown  
[covenantexperience.com](http://covenantexperience.com) Call for appointment

### [mountaineerfoodbank.org/mobile-food-pantry](#)

Check site for dates St. James the Greater Catholic Church 49 Crosswinds Drive 304 725-5558

### [Shepherdstown only food bank](#)

**Shepherdstown Shares Trinity Episcopal Church Corner of Church and German Streets** (25443 zip code only) [facebook.com/ShepherdstownShares](http://facebook.com/ShepherdstownShares)  
Monday & Thursday 4:30-6:30; Saturday, 2-5

### [Senior Meals](#)

**Jefferson County Council on Aging** 304 725-4044  
103 W. 5th Avenue • Ranson [jcco.org](http://jcco.org)  
Adult Day Activities Meals Transportation

### [Community Free Meals](#)

**Jefferson Co. Community Ministries** [jccm.us](http://jccm.us)  
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Adult Day Activities Meals Transportation

### [Meals on Wheels of Jefferson County](#)

220 E. Washington St., Charles Town 304-725-1601  
[facebook.com/Mealson-WheelsofJeffersonCounty](http://facebook.com/Mealson-WheelsofJeffersonCounty)

### [Infant and Toddler Services](#)

**WIC Women, Infants, and Children**  
107 Lancaster Circle Ranson  
304 725-2028 [dhhr.wv.gov/wic](http://dhhr.wv.gov/wic)

### [Birthright of Ranson/Jefferson County](#)

103 S. Mildred St 304-724-7015/ M-W 10a-5p  
Ask about car seats, highchairs, etc.  
[facebook.com/BirthrightOfJeffersonCounty](http://facebook.com/BirthrightOfJeffersonCounty)

### [Birth to Three](#)

304-267-3595 [wvdhhr.org/birth23](http://wvdhhr.org/birth23)

### [Children Services](#)

**Boys and Girls Club** 304 728-3143 [bgcepwv.net](http://bgcepwv.net)  
334 N Lawrence St Charles Town  
After School/Summer activities

**Children's Mobile Crisis Team** Call 304-596-2110 if your child is experiencing an emotional or behavioral crisis. The crisis team will begin taking steps to help

### [Transportation](#)

**Non- Emergency Medical Transportation WV Medicaid** 1-844-549-8353 or Mobile App

**EPTA-Bus** 304-263-0876 [eptawv.com](http://eptawv.com)

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### Aging and Disability Services

#### **Jefferson County Council on Aging**

103 W. 5th Avenue • Ranson  
(304) 725-4044 [jccoa.org](http://jccoa.org)  
Adult Day Care, Meals, Transportation

#### **Good Shepherd Volunteer Caregivers**

7311 Martinsburg Pike Shepherdstown  
(304) 876-3325 [gsivc.org](http://gsivc.org)  
Transportation-Well checks for Elderly

#### **Jefferson Center-Day Habilitation**

301 N Mildred St, Charles Town,  
(304) 728-1076 [jccoa.org/jeffersonctr](http://jccoa.org/jeffersonctr)

#### **Shepherdstown Area Independent Living (SAIL)**

304-870-7245  
[sail.clubexpress.com](http://sail.clubexpress.com)

#### **Hospice of the Panhandle**

330 Hospice Ln. Kearneysville, WV 25430  
Phone: 304-264-0406 Toll free: 800-345-6538  
[hospiceotp.org/contact-us/](http://hospiceotp.org/contact-us/)

### Medical

**Poison Control** 1-800-222-1222

**Jefferson County Health Dept.** 304 728-8416  
1948 Wiltshire Road Kearneysville [jcdh.org](http://jcdh.org)

#### **Jefferson Medical Center**

300 S. Preston Street Ranson  
304 728-1600 [wvmedicine.org/Jefferson](http://wvmedicine.org/Jefferson)

#### **Good Samaritan Free Clinic**

601 S Raleigh St, Martinsburg  
304 264-4049 Wed – 5:30 p.m.  
[goodsamaritanfreeclinic.org](http://goodsamaritanfreeclinic.org)

#### **Healthy Smiles Oral Health Center**

58 Warm Springs Ave Martinsburg  
304 267-0250 [shencommhealth.com](http://shencommhealth.com)

### Mental Health

**Help for WV** 1-844-435-7498 Crisis line or 988

**Suicide Hotline:** 1-800-273-8255 or 988

**V.A Hospital:** 304-263-0811 ext. 7

**Veterans Crisis Line** 1-800-273-8255 press 1  
[veteranscrisisline.net](http://veteranscrisisline.net)

#### **East Ridge Health System** 304 725-7565

340 Edmond Rd Ste D, Kearneysville  
[eastridgehealthsystems.org](http://eastridgehealthsystems.org)

#### **Shenandoah Community Health**

44 Trifecta Place Suite 205 • Charles Town  
304 728-3716 [shencommhealth.com](http://shencommhealth.com)

#### **Renovo Center** 681 252-1632

201 N George St, STE 200 Charles Town  
[facebook.com/pages/category/Mental-Health-Service/The-Renovo-Center-LLC](https://facebook.com/pages/category/Mental-Health-Service/The-Renovo-Center-LLC)

### Recovery Resources

**Help 4 U** Call [1-800-662-4357](tel:1-800-662-4357)

Text your zip code to: [435748](tel:435748) (HELP4U)

#### **Jefferson Co. Community Ministries** 304 725-3186

238 W. Washington Street Charles Town [jccm.us](http://jccm.us)

#### **Jefferson Day Report Center, Inc.**

121 W. Third Ave Ranson, 304 728-3527 or walk in  
[jeffersondayreport.com](http://jeffersondayreport.com)

#### **Mountaineer Recovery Ctr** 304-901-2070

3094 Charles Town Rd Kearneysville WV  
[mountaineerrecovery.com](http://mountaineerrecovery.com)

#### **GRaCE Recovery/Life Coach**

Request a FREE trained Peer Recovery or Life Coach  
[Strengthening-grace.com](http://Strengthening-grace.com) or [facebook.com/GreaterRecoveryandCommunityEmpowerment](https://facebook.com/GreaterRecoveryandCommunityEmpowerment)

**CORE Team Community Outreach for Resources and Education** Call 304-676-7138

**Need more information or help dial 211**

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West Virginia

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